

Special Contingency Risks (SCR)

Willis

Security Consulting Services

The Willis Special Contingency Risks (SCR) team has been assisting clients since 1994 in the areas of prevention, management and risk transfer related to kidnappings and other types of extortion. During this period we have handled over 400 kidnap and extortion cases. We are the world leader in our field, with a nearly 40 percent market share. Our 40+ Associates operate out of five offices: London, New York, Miami, Madrid and Copenhagen. We operate a 24-hour emergency line to ensure that our clients can contact us at any time.

Unrivaled in our industry, our consulting services are unique in providing to clients both in-house preventative risk management – including security advice and training – alongside financial protection. SCR security consultants are full-time employees of SCR and are mostly ex-SAS (British Special Services) members with distinguished service in crisis situations. They are qualified, multilingual trainers with experience in a wide range of security disciplines. They work closely with each client's risk or security manager to develop a training or awareness program tailored to the client's specific requirements.

Personnel

Consultants from Special Contingency Risks Ltd. are world-class experts with substantial experience handling all aspects of security risk management. Curriculum vitae are provided on request; a sample appears below:

Security Consultant, Prevention Division, SCR Career Profile

1969. Enlisted in the British Army as an Academy Cadet, served two years as a Military Engineer.

1971. Enlisted into the Parachute Brigade and served for eight years in an operational unit involved in search and disposal of explosive and booby trap devices in operational areas such as Northern Ireland.

1980. Volunteered to join British Special Forces (SAS) and served for 15 years in various operations and conflicts worldwide, specializing in counter terrorism, demolitions, unarmed combat, HALO (high-altitude, low-opening, military freefall parachuting) and all other special forces disciplines.

1996. Worked for security consultancy companies that specialized in training journalists (CNN, NBC, BBC, etc.) operating in hostile regions of the world, e.g., Bosnia, Croatia and Kosovo.

1997. Employed in the Prevention Division of Special Contingency Risks as part of a support team advising and training clients who purchased K&R insurance.

Fees and Expenses

Every client receives some or all of our security consulting services at no extra cost

Contact Information

For additional information, visit our web site at <http://www.scr-ltd.co.uk/index.htm> or contact Lisa Zanotelli at 212 804 0539, lisa.zanotelli@scr-ltd.co.uk or Derek Rogers at 212 804 0538, derek.rogers@scr-ltd.co.uk

as part of their SCR package. For clients approaching us from outside an SCR package, our services typically cost in the region of \$1600 per day plus expenses, but each case is evaluated based on specific needs and a risk profile.

Training & Assessment Services

Security Audits

- Threat assessments
- Security surveys of offices, project sites, facilities or homes
- Penetration exercises – testing existing security measures

Practical Training

- Traveler awareness
- Personal and mobile security
- Defensive and evasive driving
- Dealing with confrontation
- Emergency medical procedure awareness
- The anatomy of a kidnap
- Search techniques
- Close protection drills
- Executive security awareness course for frequent travelers or expatriates
- Close protection courses for bodyguards/escorts
- Professional drivers course
- Security managers course
- Surveillance and counter-surveillance

Contingency Planning Services

Crisis Management Planning

- Preparation of new plans
- Review of existing plans
- Simulated exercises to test plans

Documentation

- Crisis management plan
- Crime prevention manual
- Personal safety handbook

Benefits/Deliverables

Depending on the nature of work undertaken, benefits and deliverables may include:

- A transfer of knowledge across a range of key risk and security issues
- An independent assessment of current security measures
- Improved crisis management and evacuation plans

Seminars

Anatomy of a Kidnap Seminar

This interactive seminar is designed to convey the complexities of various kidnap scenarios, from muggings that turn into a kidnap to well planned and organized operations, describing the impact on the employee, the employee's family and the employer.

- Method: Interactive PowerPoint presentation
- Target Audience: Crisis management team and board members
- Duration: Three hours
- Contents
 - Trend analysis
 - Choice of victim
 - Abduction
 - Imprisonment and surviving captivity
 - Kidnap prevention techniques
 - Proof of life
 - Role of the response consultant
 - Negotiating tactics
 - Financial strategy
 - Agreement and release of the victim

Business Traveler Seminar

This classroom seminar presents the latest thinking in personal and mobile security with the goal of improving self-awareness for international travelers, particularly for those commuting and



traveling by car.

- Method: PowerPoint presentation
- Target Audience: International business travelers and expatriates
- Duration: Two to three hours
- Contents
 - Home security
 - Office security
 - Lifestyle tips
 - Dealing with confrontation
 - Types of kidnap
 - Kidnap survival
 - Vehicle choice
 - Defensive driving
 - Armored cars

Courses

Defensive/Evasive Driving Course

Defensive driver training is an extension of normal road safety, involving awareness, anticipation and techniques for avoiding difficult situations such as being boxed in; the client takes the wheel as instructors talk through various maneuvers. Evasive driving involves contact with other vehicles and off-road driving. An SCR consultant demonstrates and then supervises as the client attempts each maneuver.

- Method: Participatory instruction at race track or other driving facility, with location chosen by SCR and by the client; cars and traffic cones provided by client with guidance by consultants.
- Target Audience: All clients that drive, chauffeurs

- Duration: Half day (combined with other services) to two days
- Contents
 - How to avoid conflict
 - High speed reverse
 - Y and J turns
 - Hand brake turns
 - Ramming and intercepting theory and practice

Emergency Medical Awareness Course

SCR consultants have extensive experience in emergency medical procedures. They teach immediate actions to take following minor or life-threatening injuries. The courses involve client participation in realistic scenarios.

- Method: Classroom, outdoor setting
- Target Audience: All clients
- Duration: Two days (elements of the course can be added as concurrent activities in connection with other courses that employ alternate group sessions)
- Contents
 - Tourniquet
 - Direct pressure
 - Gunshot wounds
 - Administering medication
 - Resuscitation
 - Intravenous treatment

Close Protection Course

This in-depth course is designed to train personal bodyguards and escort teams in the skills and techniques necessary for providing the best possible protection. Progressive, simulated exercises are conducted to test participants. Segments of the course can be taught separately. SCR consultants can assist in the selection as well as training of personnel to carry out the roles of bodyguard, static guard or chauffeur.

- Method: Classroom and practical training
- Target Audience: Bodyguards, static guards, chauffeurs
- Duration: Up to five days, not including selection process
- Contents
 - Unarmed combat and physical training
 - Protocol
 - Emergency medical procedures
 - Firearm training, close quarter battle drills
 - Planning and organization
 - Communications
 - Defensive and evasive driving



- Residence security
- Counter surveillance
- Search techniques

Crisis Management

The Crisis Management Package consists of three elements: a crisis management plan, simulated exercises and the Anatomy of a Kidnap Seminar (described above). The plan is a written document produced after extensive interaction with the client. The plan is delivered to the client and the client's designated associates in conjunction with the kidnap anatomy seminar or the simulated exercise.

Crisis Management Plan

Produced by SCR experts, the plan covers all aspects of a kidnap incident.

- Method: Visit to client; SCR then writes the plan
- Target Audience: Any organization with kidnap exposures
- Duration: Subject to agreement with client, but usually one to three weeks
- Contents
 - Response to an incident
 - Common procedures
 - Appointing an incident management team (IMT)
 - IMT overall responsibilities
 - IMT member responsibilities
 - Notification procedures
 - IMT meeting room
 - Handling a kidnap
 - Verification of an incident
 - Preparing the communication
 - Communications
 - Negotiating and planning
 - Agenda for the IMT meeting
 - Selection of a communicator
 - Kidnap initial contact
 - Response to authorities
 - Response to media
 - Response to family
 - Ongoing negotiations
 - Preparation for release
 - Response to threats or extortion
 - Recipient actions
 - Management actions
 - IMT procedure

Crisis Management Simulated Exercises

A crisis management plan is only of value if it is regularly exercised and tested.

- Method: Presentation, practical role playing
- Target Audience: Crisis management team
- Duration: Half day to two days
- Contents
 - Planning and coordinating the corporate responsibility
 - Interactive incident simulation
 - Written report summarizing findings and recommendations

